

Title:	<i>Quality Policy -2006</i>		
Document No:	<i>QAP0001</i>	Issue No:	<i>6</i>
Status:	<i>ISSUED</i>	Issued:	<i>17/08/2006</i>
			<i>Page 1 of 2</i>

The overall responsibility for quality rests with the General Manager and the authority and responsibility to meet the requirements is delegated to all members of staff.


To demonstrate objectively the company's commitment to a formal quality policy it has been decided that our Quality systems must comply to the requirements of ISO 9001;2000 and ISO 13485;2003, New York State Department of Health. Laboratory Evaluation Program, FDA CFR 21 820 and 809. In addition our working practices must comply with all of the regulatory requirements in the territories where our products are offered for sale (e.g. 98/79/EC, SI 2001/618 and CMDCAS)

Quality improvement is everyone's responsibility. Our policy is to achieve maximum customer satisfaction and so ensure long-term business prosperity.

We will achieve this by :-

- Continuously improving every aspect of our organisation by taking cognizance of feedback either derived from customers, internal audits and external audits. To be proactive in the identification of any potential problems and instigating preventative actions before they may occur..
- Working ethically and to the highest standards of confidentiality.
- Working cost-effectively in terms of materials, energy and labour. To reduce waste wherever possible.
- Utilising the most advanced validated technology without incurring excessive costs..
- Recognising and rewarding individual contributions.
- Making best use of the talents, energy and initiative of everyone in our organisation.
- Working to the highest practicable safety, health and environmental standards.
- Operating quality management systems which meet or exceed the requirements of the markets in which we operate.
- Communicating effectively with our customers and with each other.

This Quality Policy is authorised by the General Manager and endorsed by all members of staff



M. B. T. Webb

17TH August 2006.
Date